

eDeposit FAQ



1) Q: What do I do with my check after I send you the picture?

A: FCU recommends you hold on to your paper check until you are able to verify through online banking that we have successfully received it and the funds have been deposited into your account.

2) Q: What is the best way to take a picture of your check?

A: FCU recommends getting as close of a picture of your check as you can, including the whole check in the picture. Take the picture straight on and in a well-lit area, to provide the best image quality and a successful transfer.

3) Q: Do you accept government or insurance checks through FCU's eDeposit?

A: You can deposit government and insurance checks through eDeposit. In addition to the picture of the front of the check, we also need a picture of the back of the check to verify your endorsement. You can not deposit 3rd party checks through eDeposit.

